

CLARIFICATION TEXT ON THE PROTECTION AND PROCESSING OF PERSONAL DATA

Pursuant to Law No. 6698 on the Protection of Personal Data ("Law"), your personal data may be processed by Chint Power Systems Elektrik Sanayi ve Ticaret A.Ş. ("Chint Power" or "Company") as the data controller within the scope described below.

Your personal data collected may be processed by the Company for the following purposes ("Purposes") within the scope of the following purposes ("Purposes") for the purposes of ensuring the legal, technical and commercial business security of the Company and the relevant persons who have a business relationship with the Company, carrying out the necessary work by our business units to benefit you from the products and services offered and carrying out the relevant business processes, and planning and execution of the activities necessary for the recommendation and promotion of the products and services offered by our Company to the relevant persons, within the scope of the personal data processing conditions specified in Articles 5 and 6 of the Law:

- Enabling the persons concerned to benefit from the services on the website by becoming a member of the website,
- Execution of sales/marketing processes of products and services,
- Ensuring that information is received, wishes/suggestions are evaluated and complaints can be filed if a request is made by the relevant person through the communication portal,
- Planning and execution of the activities necessary to recommend and promote the services offered by the Company to the relevant persons by customizing them according to their tastes, usage habits and needs,
- Carrying out the necessary work by our relevant business units for the realization of the commercial activities carried out by the Company and carrying out the related business processes,
- Planning and execution of the Company's commercial and/or business strategies,
- Ensuring the legal, technical and commercial-business security of the Company and the relevant persons who have a business relationship with the Company. - Follow-up of contract processes and legal requests,
- Follow-up and management of customer requests and complaints,

To whom and for what purpose the processed personal data can be transferred

Your collected personal data may be transferred to our suppliers, legally authorized public institutions and legally authorized private persons within the framework of the personal data processing conditions and purposes specified in Articles 8 and 9 of the Law in line with the realization of the above-mentioned purpose

Kişisel Veri Toplamanın Yöntemi ve Hukuki Sebebi

Your personal data is collected by our Company based on legal reasons related to the establishment or execution of the contract and for the legitimate interest of our Company through the channel you contact with us through our dealers in the physical environment and the website, e-mail, mobile application and call center channels in the electronic environment within the scope of your use of the services offered by our Company. Your collected personal

data may also be processed within the scope of the personal data processing conditions and purposes specified in Articles 5 and 6 of the Law and for the purposes in this clarification text.

Rights of the Personal Data Owner Listed in Article 11 of the Law

As a personal data subject, we inform you that you have the following rights pursuant to Article 11 of the Law:

Learn whether your personal data is being processed,

- Request information if your personal data has been processed,
- To learn the purpose of processing your personal data and whether they are used in accordance with their purpose,
- To know the third parties to whom your personal data is transferred domestically or abroad,
- To request correction of your personal data in case of incomplete or incorrect processing and to request notification of the transaction made within this scope to third parties to whom your personal data has been transferred,
- Although it has been processed in accordance with the provisions of the Law and other relevant laws, to request the deletion or destruction of your personal data in the event that the reasons requiring its processing disappear and to request notification of the transactions made within this scope and in case your personal data is incomplete or incorrectly processed to third parties to whom your personal data has been transferred,
- Object to the occurrence of a result against you by analyzing your processed data exclusively through automated systems,
- In case of damage due to unlawful processing of your personal data, to demand the compensation of the damage.